HRSN Provider Resource: MCO & MBHP Contacts for Provider Credentialing and Enrollment Assistance

In the table below, please find contacts including key personnel and centralized mailboxes from Managed Care Organizations (MCOs) and the Massachusetts Behavioral Health Partnership (MBHP), dedicated to addressing inquiries related to the credentialing and enrollment processes for Health-Related Social Needs (HRSN) Providers. As a reminder MBHP will be working with Primary Care Accountable Care Organizations (PCACOs) to perform health plan administrative tasks.

Health Plan	Key Provider Enrollment & Credentialing Contacts	
WellSense Health Plan	Lori Marshall, <u>lori.marshall@wellsense.org</u> Naomi Lisan, <u>naomi.lisan@wellsense.org</u>	
Tufts Health Plan	Mailbox: Provider Information Dept@point32health.org	
Health New England (HNE)	Preeti Nakrani, <u>pnakrani@hne.com</u> Kerry LaBounty, <u>klabounty@hne.com</u>	
Fallon Health	Sandy Dussault, <u>Sandra.dussault@fallonhealth.org</u>	
Mass General Brigham (MGB) Health Plan	David St. Pierre, dstpierre2@mgb.org Molly Seto, mseto2@mgb.org (for escalations)	
MA Behavioral Health Partnership (MBHP)	Jennifer LaRoche, jennifer.laroche@carelon.com	

HRSN Provider Resource: ACPP & PCACO List

In the table below, please find the list of MassHealth Accountable Care Partnership Plans (ACPP) along with the corresponding health plan. To provide HRSN Supplemental Services for enrollees enrolled in an ACPP, HRSN Providers will contract with the health plan.

For health plans that have multiple ACPPs, HRSN Providers should negotiate with the health plan to determine whether they will be serving enrollees in one or more ACPP.

Health Plan	Accountable Care Partnership Plan
Health New England (HNE)	1. BeHealthy Partnership Plan
Fallon Health	 Berkshire Fallon Health Collaborative Fallon 365 Care Fallon Health-Atrius Health Care Collaborative
Tufts Health Plan	5. Tufts Health Together with Cambridge Health Alliance6. Tufts Health Together with UMass Memorial Health
MassGeneral Brigham Health Plan	7. MassGeneral Brigham ACO
WellSense Health Plan	 East Boston Neighborhood Health WellSense Alliance WellSense Beth Israel Lahey Health Performance Network ACO WellSense Boston Children's ACO WellSense Care Alliance WellSense Community Alliance WellSense Mercy Alliance WellSense Signature Alliance WellSense Southcoast Alliance

To provide HRSN Supplemental Services for enrollees enrolled in PCACOs, HRSN Providers will contract with MBHP (working on behalf of PCACOs). An HRSN Provider can contract with Community Care Cooperative (C3) and/or Steward through MBHP.

	Primary Care ACOs
МВНР	Community Care Cooperative (C3)
	Steward Health Choice